



The JISC RSC London e-Bulletin June 2011

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Your Regional Support Centre - meeting the needs of Learning Providers in London

Our supported learning providers have indicated a **high level of satisfaction** with the JISC RSC service – this is the conclusion of this year’s customer satisfaction survey. Overall, 87% reported being satisfied or very satisfied.

Graciano Soares, RSC London Manager responded,

“At a time when the RSCs have been under increasing scrutiny to evidence their worth, I am **delighted with the feedback given by our supported providers**. It consolidates the importance of the services offered by the RSCs to our communities. For me, the secret of this success lies in the fact that more and more of our learning providers realise that our service is shaped by the sector. The more you engage with us, the more we all benefit.”

The survey this year had an added bonus of an Amazon voucher to stimulate responses. The lucky winner was [Nicola Prime, e-Learning Manager at Uxbridge College](#). We are extremely grateful to everyone who took the time to answer the survey.

It doesn't stop there - please tell us about your future needs

Last year, supported colleges and training organisations told us about their priorities to help us target our service. We aim to bring support and drive up success drawing from across the national JISC spectrum of advisory services and expect that, this year, our service will reflect even more the priorities emerging for learning providers facing challenges, particularly in areas

related to shared services, business processes, sustainability, e-safety, digital literacies, network management and staff development. For the next academic year, JISC RSC London would like to map your priorities to ours.

Please have your say in this year's Regional Priorities Survey:

<http://www.surveymonkey.com/s/RSCLonPlan-2011-12>

RSC London News

New case study: BSix Brooke House Sixth Form College - using Facebook Groups to support learners

The use of Facebook and other popular online social networking tools in education, raises a number of issues for teachers and institutions. At BSix, rather than avoiding these challenges, Koren Leaves, Tutor and Hilary Moore, Director of Student and Staff Learning, have worked with students to make appropriate and managed use of Facebook to support their learning.

Read the full case study on the Excellence Gateway:

<http://www.excellencegateway.org.uk/page.aspx?o=321310>

Digital Creativity – event report available

Last month's Digital Creativity workshop provided an introduction to tools that can be used for creating digital content. It proved to be a productive and fun day with lots of opportunity for delegates to network, learn from one another in a supportive environment and to author some interactive and media-rich digital content of their own. The report and resources from the event are now available on the RSC website:

<http://www.rsc-london.ac.uk/1423/>

LSIS Technology for Efficiency Event highlights the e-Progress Review

RSC London presented at a recent LSIS Technology for Efficiency event, during which the strategic benefits of the e-Progress Review Service (EPR) were highlighted. Further information on the EPR is available at <http://www.rsc-london.ac.uk/1293/>. If you are interested in undertaking an e-Progress Review at your institution, please email admin@rsc-london.ac.uk

RSC London Blog: e-Advisers' Talking Points

Themes covered in the latest posts to the Talking Points area on RSC London News include [Digital Literacy](#), the [ULCC Personalisation Framework](#) and a [VLE 'positioning' guide](#).

The authors welcome your comments on Talking Points:

<http://rsclondonnews.blog.ulcc.ac.uk/category/talking-point/>

Other News

JISC Techdis launches the Accessible IT Practice Support Programme (ITQ)

JISC Techdis has brought its resources together to offer institutions a support programme. This programme is designed to:

- help organisations deliver against the back drop of having to do more for less
- help staff recognise how certain cohorts of learners benefit from the use of technology

- increase the skills of front line staff in using technology effectively for inclusive teaching and learning.

The Accessible IT Practice Support Programme which can also lead to City & Guilds ITQ accreditation provides an ideal platform for raising awareness of inclusion issues at the same time as developing the skills to create more inclusive teaching and learning environments.

www.jisctechdis.ac.uk/itq

The TES FE Awards: a chance to shine

LSIS has joined forces with the Times Educational Supplement (TES) to launch the FE Awards – spotlighting the achievements of the wide range of providers working in learning and skills. A successor to the LSIS STAR Awards, **these national accolades are open to colleges, work-based learning providers, adult and community learning providers, offender learning establishments and specialist designated institutions.** Thirteen categories will celebrate success stories in fields such as e-learning, employer engagement, innovation in teaching, entrepreneurship and leadership. **Deadline for nominations: July 8th.**

Application details: <http://www.tes.co.uk/article.aspx?storyCode=6079412>

RSC London Events

28th June 2011 10.00 - 4.00 [The e-Factor RSC London Showcase](#) - Senate House, University of London, WC1E 7HU – Free

National/Regional Events

June/July 2011 JISC Netskills Workshop Programme (London)

<http://www.netskills.ac.uk/content/products/workshops/region/index.html>

5-6th July 2011 HE Academy Annual Conference: "[Changing Practice - Changing Times](#)" - East Midlands Conference Centre - Nottingham – Fees apply

6th July 2011 [Enhanced and Transformed: Tales from the Digital Age](#) - University of Greenwich, London - Fees apply

6-8th September 2011 [ALT-C 2011 - Thriving in a colder and more challenging climate](#) - University of Leeds - 'Early bird' deadline is 17:00 BST 4th July

Funding Opportunities

JISC Grant Funding 06/11: JISC eContent Capital Programme: Call for Projects

The JISC invites institutions to submit funding proposals for projects related to the creation and use of digital content. Funding of up to £5.4 million is available. The deadline for receipt of proposals is **12 noon UK time on Monday 15th August 2011.** Further information and full eligibility details can be found at:

http://www.jisc.ac.uk/fundingopportunities/funding_calls/2011/06/econtentcapital.aspx

JISC Innovation Programme: Call for Projects in Assessment and Feedback

The Joint Information Systems Committee (JISC) invites institutions to submit funding proposals for projects to implement and evaluate institutional change in technology-enhanced assessment and feedback. The deadline for proposals is **12 noon UK time on Friday, 15 July**

2011. Further information and full eligibility details can be found at:

http://www.jisc.ac.uk/fundingopportunities/funding_calls/2011/05/assessmentfeedback.aspx

Resources

Skills for Life ReadWritePlus materials

All the materials from the ReadWritePlus site have been moved to the Excellence Gateway and reorganised to make the content easier to navigate. These materials will be of interest to a wide range of practitioners in all settings, including Skills for Life, functional skills and key skills. For more information, visit the [Nationally developed Skills for Life resources](#) on the Excellence Gateway.

Transforming curriculum delivery through technology: Stories of challenge, benefit and change

This new JISC guide summarises the **benefits of technology in curriculum delivery** as evidenced by the 15 projects in the Transforming Curriculum Delivery Programme (including Lewisham College, where the [making the diploma a success](#) project [saved approximately 600 hours of registry staff time](#)). The guide will be of interest to curriculum managers, teaching practitioners and support staff throughout further and higher education. PDF versions can be downloaded and print copies ordered from www.jisc.ac.uk/curriculumdeliveryguide. For further information and access to all programme-related resources:

<http://jiscdesignstudio.pbworks.com/w/page/12458422/Welcome-to-the-Design-Studio>

Accompanying the guide is a series of radio shows entitled 'JISC On Air'. The latest show entitled 'Efficiencies, enhancements and transformation: how technology can deliver,' includes interviews with two projects involved in the programme, discussing the impact achieved in two very different contexts and disciplines.

<http://www.jisc.ac.uk/whatwedo/programmes/elearning/jisconair.aspx>

JISC Digital Media

The JISC Digital Media website contains a comprehensive collection of advice documents covering all aspects of creating, managing and using moving image resources.

<http://www.jiscdigitalmedia.ac.uk/movingimages>

New online collection tells story of British women's struggle for the vote

A unique collection relating to British women's fight for the vote 100 years ago is now available online through the [Visual Arts Data Service \(VADS\)](#). View the new Women's Library Suffrage Collection at:

<http://www.vads.ac.uk/collections/WLS>

British Universities Film and Video Council (BUFVC) launches federated search environment

An innovative 'all-in-one' search engine allowing users to access nine online databases, containing more than 13 million records via a single entry point, has been launched by the BUFVC and Royal Holloway, University of London. The BUFVC federated search environment will allow users to easily view and filter collated results relating to film, television and radio

content.

<http://beta.bufvc.ac.uk>

JISC Digital Literacies Workshops

This series of workshops continues into the Autumn; slides and materials are being made available on the Design Studio linked from:

<http://www.jisc.ac.uk/digitworkshops>

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Your comments and contributions are invited.